



Northeast Power

A Touchstone Energy® Cooperative 



NEXT LEVEL



2023 ANNUAL REPORT

VOLUME #76 | 32 PAGES

OUR MISSION

**“TO POWER OUR MEMBERS WITH SAFE,
RELIABLE, AFFORDABLE ELECTRICITY
AND VALUE-ADDED SERVICES.”**

OUR VISION

**“LEADING THE WAY AS A TRUSTED ENERGY
PARTNER PROMOTING A UNIFIED
MEMBERSHIP WITH ENGAGED EMPLOYEES.”**

OUR VALUES

**SAFETY | UNITY | INTEGRITY |
INNOVATION | ACCOUNTABILITY**

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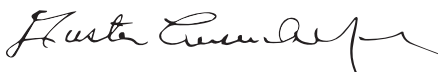
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A MESSAGE FROM OUR PRESIDENT & CEO/ GENERAL MANAGER

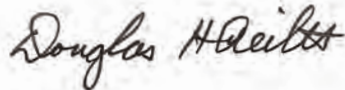
Northeast Missouri Electric Power Cooperative (Northeast Power) is committed to providing our members with safe, reliable and affordable electric transmission service. Every step taken and decision made has our member-distribution cooperatives and their member-consumers at the forefront of our mind. Each year presents new challenges and opportunities. 2023 was a year of remarkable achievements, including one of our heaviest construction years to date, improved and expanded member services, numerous projects that took “all hands on deck,” and much more. As we delve into the highlights and milestones of the past year, it is evident that we stand at the height of the “Next Level” of utility excellence.

The year brought forth many challenges in our industry for which Northeast Power stood with electric cooperatives across the country to combat. Our team of dedicated employees worked tirelessly to position ourselves on a path of superior reliability and service, all while safety remained our number one priority. Partnerships with our member-distribution cooperatives and Associated Electric Cooperative Inc. (Associated) helped position us for success as we navigate increased pressure on reliability and regulatory obligations.

In the dynamic landscape of utility services, we have not merely adapted, but thrived. This year, our unwavering commitment to innovation, reliability and unparalleled service has not only met the evolving needs of our members, but has exceeded expectations. Join us on this journey as we explore the transformative initiatives and groundbreaking strides that have positioned us firmly on the path to the “Next Level.”



Emery “Buster” Geisendorfer
Board President



Douglas H. Aeilts
CEO and General Manager

HIGHLIGHTS

Powering our members with reliable and affordable electricity in a safe manner, enhanced with value-added services, is the essence of the Northeast Power mission statement. As shown below, the Northeast Power system continued to operate at an incredibly high level of reliability and relative affordability.

99.998%

PERCENTAGE OF TIME DURING 2023 NORTHEAST POWER DELIVERED ELECTRICITY TO ITS 97 MEMBER DELIVERY POINTS. THIS LEVEL OF RELIABILITY EQUATES TO AN AVERAGE OUTAGE PER DELIVERY POINT OF ABOUT 11 MINUTES PER YEAR.



\$0.055 PER KWH

AVERAGE MEMBER REVENUE PER KWH IN 2022, REPRESENTING THE 6TH LOWEST COST IN THE MOST RECENT GENERATION AND TRANSMISSION FINANCE ASSOCIATION STATISTICS.



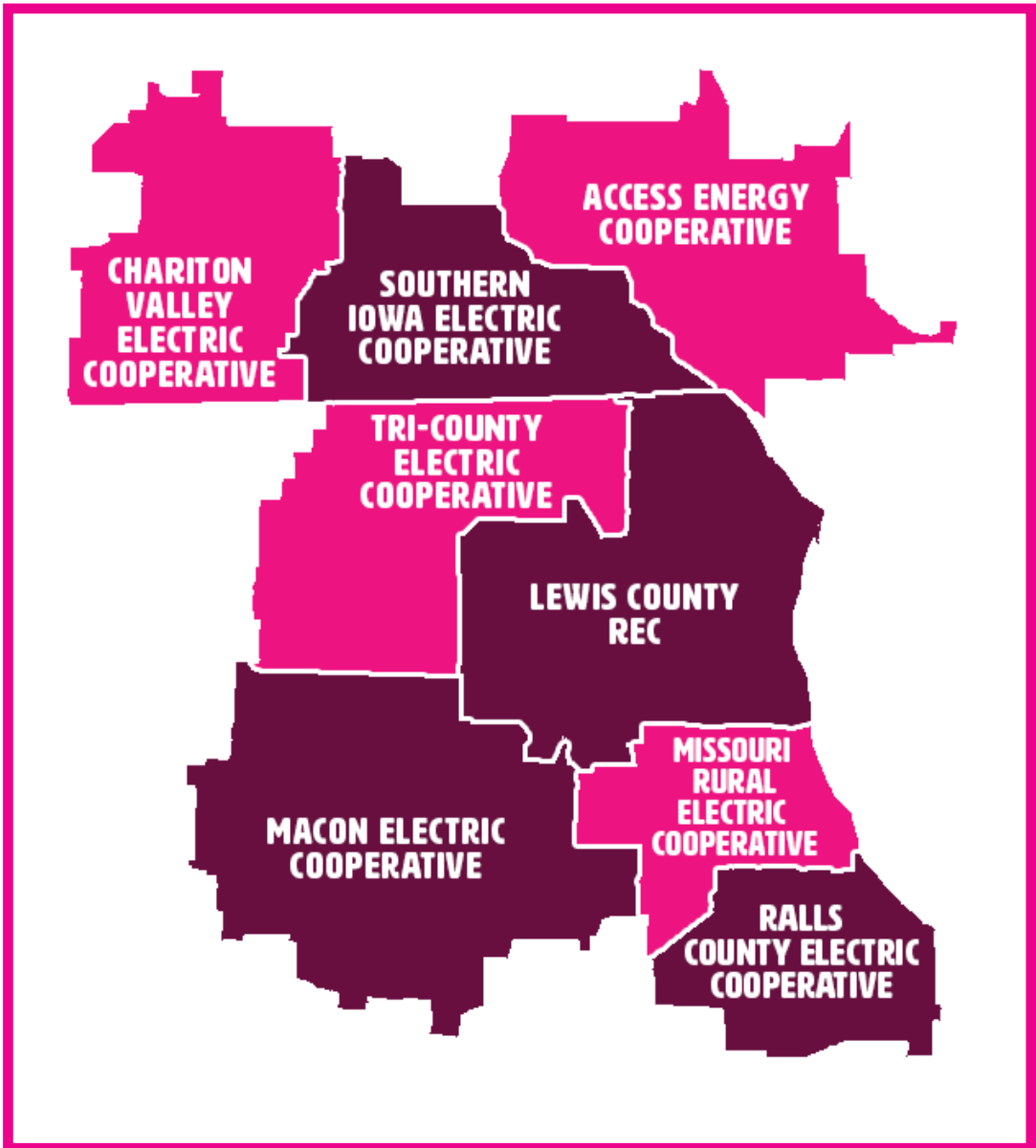
Douglas Aeilts, CEO & General Manager, leads discussion at legislative event.



Buster Geisendorfer, Board President, leads 2023 annual meeting.

MEMBER-DISTRIBUTION COOPERATIVES

Northeast Power's eight (8) member-distribution cooperatives serve more than 58,000 members in 33 counties in northeast Missouri and southeast Iowa. This includes over 15,000 miles of distribution line and an average of 3.88 meters per mile.



MEMBER-DISTRIBUTION COOPERATIVE	CONNECTED METERS	MILES OF ENERGIZED LINE	DENSITY PER MILE
ACCESS ENERGY COOPERATIVE	9,441	2,240	4.21
CHARITON VALLEY ELECTRIC COOPERATIVE	6,862	1,351	4.53
LEWIS COUNTY REC	7,318	2,487	2.93
MACON ELECTRIC COOPERATIVE	11,485	2,894	3.97
MISSOURI RURAL ELECTRIC COOPERATIVE	5,571	1,118	4.98
RALLS COUNTY ELECTRIC COOPERATIVE	6,508	1,401	4.65
SOUTHERN IOWA ELECTRIC COOPERATIVE	4,792	1,678	2.86
TRI-COUNTY ELECTRIC COOPERATIVE	6,513	1,830	2.70

**Data as reported in the AMEC Rural Electric Cooperative 2024 Directory and the IAEC 2024 Member Directory*

CHARITON VALLEY WELCOMES NEW GENERAL MANAGER

TROY AMOSS

CHARITON VALLEY ELECTRIC COOPERATIVE (CVEC) WELCOMED TROY AMOSS AS ITS NEW GENERAL MANAGER IN MAY 2023. AMOSS' CAREER SPANS OVER 20 YEARS, BEGINNING AS A SUMMER INTERN AT CVEC. IN JULY 2020, AMOSS RETURNED TO CVEC'S COOPERATIVE FAMILY AS A JOURNEYMAN LINEMAN. HE ALSO SERVED AS THE MANAGER OF OPERATIONS FOR THREE (3) YEARS.

LEWIS COUNTY WELCOMES NEW GENERAL MANAGER

STACI MESMER

LEWIS COUNTY REC NAMED STACI MESMER AS THE CEO/GENERAL MANAGER IN DECEMBER 2023. STACI SERVED AS THE INTERIM CEO/GENERAL MANAGER OF THE COOPERATIVE FOR FIVE (5) MONTHS PRIOR TO THIS APPOINTMENT. SHE HAS WORKED FOR LEWIS COUNTY REC FOR OVER 20 YEARS, MOST RECENTLY AS HUMAN RESOURCES ADMINISTRATOR.

NEXT LEVEL COMMITMENT

Northeast Power's 18-member board of directors is comprised of two (2) directors from each of the eight (8) member-distribution cooperatives and two (2) directors from Associated. The board meets monthly and is tasked with working cooperatively to direct our affairs. We would like to thank retiring Directors Sharon Leake, Ralls County Electric Cooperative, for 17 years of service and Michael Miller, Chariton Valley Electric Cooperative, for 11 years of service.

PRESIDENT

Emery Geisendorfer, Jr.
Lewis County REC

Connie Ketsenburg

Ralls County Electric Cooperative

Norm Major

Chariton Valley Electric Cooperative

VICE PRESIDENT

Kenneth McNamar

Tri-County Electric Cooperative

Ollie Pennewell

Missouri Rural Electric Cooperative

SECRETARY/TREASURER

Marvin Newton

Access Energy Cooperative

Michael Schantz

Lewis County REC

John Bledsoe

Associated Electric Cooperative Inc.

Joseph Sebolt

Tri-County Electric Cooperative

James Collins

Macon Electric Cooperative

Daniel Smithson

Macon Electric Cooperative

Richard Disselhorst

Missouri Rural Electric Cooperative

Earl Trachsel

Southern Iowa Electric Cooperative

Darrell Downing

Southern Iowa Electric Cooperative

Richard Welsh

Chariton Valley Electric Cooperative

Fred Hickenbottom

Access Energy Cooperative

Thomas Wooten

Ralls County Electric Cooperative

John Killgore

Associated Electric Cooperative Inc.

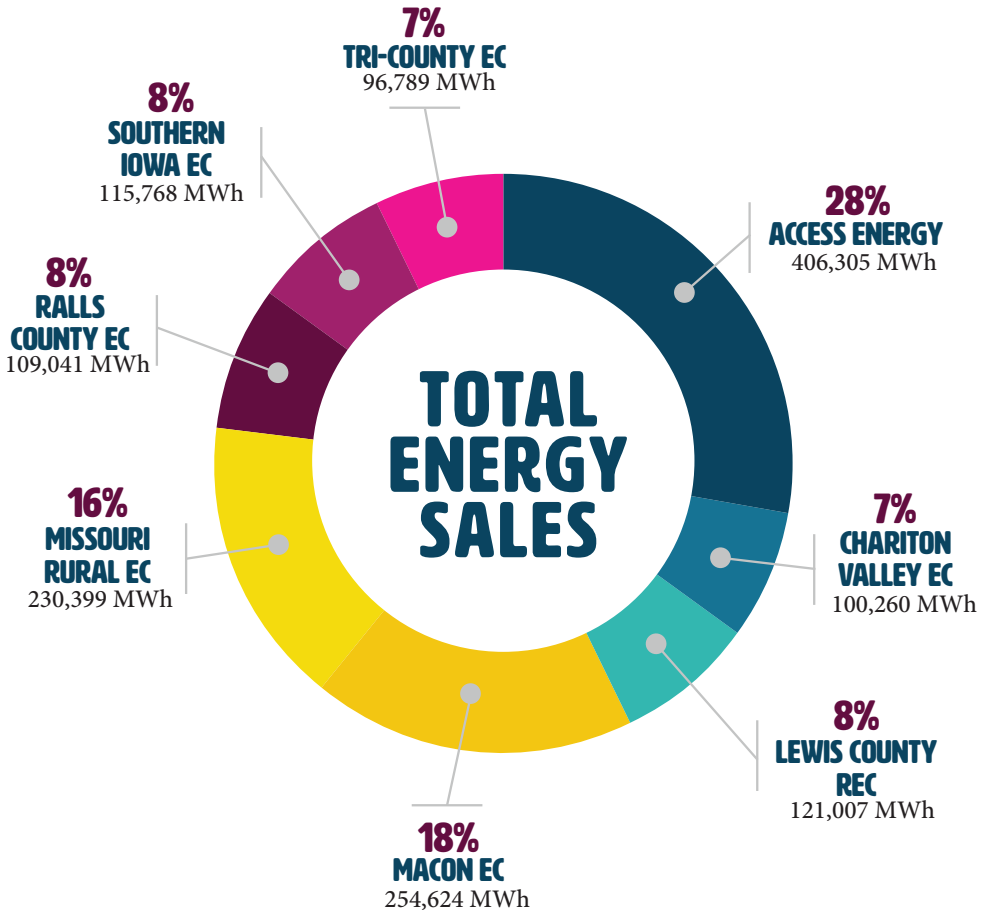
NORTHEAST POWER WELCOMES NEW DIRECTORS

**CONNIE
KETSENBURG**

CONNIE KETSENBURG SERVES ON THE RALLS COUNTY ELECTRIC COOPERATIVE BOARD OF DIRECTORS. SHE HAS BEEN ON THE BOARD SINCE 2017, SERVING AS THE SECRETARY FOR FOUR (4) YEARS AND PRESIDENT FOR THE LAST TWO (2) YEARS. SHE JOINED NORTHEAST POWER'S BOARD IN MARCH 2023.

**NORM
MAJOR**

NORM MAJOR SERVES ON THE CHARITON VALLEY ELECTRIC COOPERATIVE BOARD OF DIRECTORS. NORM HAS BEEN ON THE BOARD FOR THE LAST 11 YEARS, SERVING AS THE SECRETARY FOR THE LAST THREE (3) YEARS. HE JOINED NORTHEAST POWER'S BOARD IN AUGUST 2023.



NEXT LEVEL SAFETY

Safety and compliance are crucial functions of Northeast Power's success. The safety of our employees, member-distribution cooperatives and the public is paramount. Our people are our number one resource, therefore it is imperative to continue to make advancements and developments in this department. Improvements to keeping our employees safe are vital to the overall success of Northeast Power. Additionally, implementing safety measures often goes hand-in-hand with improving operational efficiency. By identifying and addressing potential hazards, we can streamline processes, reduce downtime and enhance overall productivity.

Our dedicated safety and compliance department offered several trainings, both internally and externally in 2023. The annual district wide safety meeting was held at Northeast Power's headquarters on September 12 and 13 with over 150 Northeast Power and member-distribution cooperative employees in attendance. This two-day training event featured topics covering perspective versus perception, dealing with aggressive animals and handling difficult member interactions. Trainings hosted annually for Northeast Power employees include CPR, first-aid, pole-top rescue, fire

Employees attended safety training at Withers Mill Substation.





Employees participated in substation safety training in November 2023.

extinguisher, bloodborne pathogens and many more. An additional training held this year was off-road vehicle recovery. In-depth classroom work paired with extensive hands-on experience prepared our employees to react to a wide range of off-road recovery situations.

Our safety program is designed to help reduce the likelihood of incidents, protecting lives and property. Our employees' commitment to working safely goes beyond monthly trainings and regular reminders of safe practices. In 2023, our employees worked over 128,687 hours without a lost-time accident. We are committed to these efforts, working tirelessly to put safety first and pushing towards the Next Level of safety achievement.

THE LIVE LINE DEMO

Energizing Safety is Northeast Power's public safety awareness campaign, launched in 2018 to

provide educational resources to members and the general public on the dangers associated with power lines. The Energizing Safety brand encompasses an array of offerings for our member-distribution cooperatives, including spring and fall bill stuffers, social media content, a dynamic website and other informational materials. 2023 was a big year for Energizing Safety as we worked to roll out several new offerings which included informational playing cards, school bus safety stickers and lobby television content. However, the most impactful new program brought forth by Energizing Safety in 2023 includes the culmination of efforts from every Northeast Power department to design and implement Energizing Safety's Live Line Demo.

Our 2021 Member Services Survey identified member-distribution cooperative interest in acquiring and implementing a live line demon-

station system to enhance electrical safety outreach activities to schools, first responders, the general public and more. Member-distribution cooperatives indicated a Northeast Power-owned and operated live line demonstration unit would add simplification and flexibility to scheduling, deliver a more effective and custom message and be more economical. Following capital budget approval in 2022, the multi-departmental project kicked off with Northeast Power's engineering department beginning the planning, design and procurement phases of the project.

Construction, fabrication and assembly commenced in June 2023 by the substation and transmission de-

partments. Once construction was complete, the testing phase began. Multiple departments collaborated to ensure the unit was functioning correctly and, most importantly, safely.

The Energizing Safety Live Line Demo is a modular, battery-powered, 7200-volt safety training device that utilizes four (4) levels of safety measures to ensure the presenters and operators of the unit provide a safe and effective learning experience. The demo made its maiden voyage in August 2023 at Access Energy Cooperative's annual meeting. After the meeting, minor upgrades and aesthetic components were added, and the demonstration was ready for debut to schools. In

Richard Epperson provided a tabletop safety demo program during Canton R-V Big Truck Night.



December 2023, we hosted three (3) school safety demonstrations in Macon Electric Cooperative's territory, reaching more than 245 students.

We are proud of the Energizing Safety Live Line Demo and are excited to continue to support community outreach and education on behalf of our member-distribution cooperatives. This project was the result of multi-departmental collaboration to deliver high-quality safety education to the communities we serve. The addition of the Live Line Demo exemplifies our commitment to providing value-added services to our members and helps us achieve Next Level safety.



**LEARN MORE ABOUT THE
LIVE LINE DEMO PROJECT.**



Check out the video by scanning the QR code above or visit energizingsafety.coop/demos.

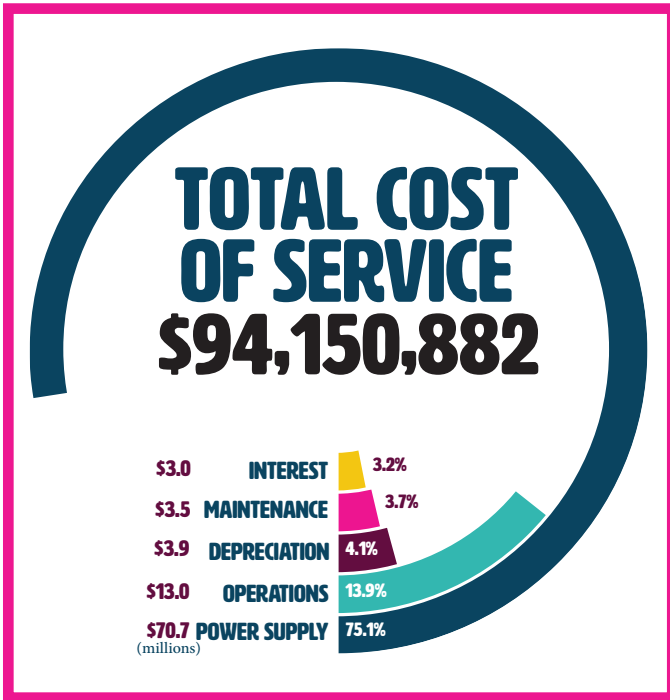
Energizing Safety Live Line Demo
completed in December 2023.



NEXT LEVEL RELIABILITY

Providing reliable power is the heart of what we do. Our dedicated team in Northeast Power’s control center, engineering, substation, transmission and right-of-way departments work tirelessly to ensure the power continues to flow each and every day. The accomplishments of these departments are vast, each project signifying achievement in moving Northeast Power’s transmission system forward in reliability and innovation. Our operations and substation crews had a very busy year, completing a substantial number of projects, while several additional projects remain under construction with completion expected in 2024.

With the uncertainty of the regulatory environment surrounding our industry, Northeast Power continues to focus on what is most important – preparing our system for superior reliability into the future. The next few pages offer just a sample of the many projects undertaken by our team in 2023; each achievement being amplified by our dedicated team’s core desire to continue to push Northeast Power to the Next Level of reliability.



KAHOKA SWITCH STATION

The Kahoka Switch Station project included the design and development of a new 69 kV switch station near the Winchester Substation line tap in Lewis County, Missouri. The station will provide sectionalizing capabilities and increased reliability in Lewis County REC’s service territory. Grading of the site began in June 2023 with topographical improve-

ments for station construction. The pre-fabricated reinforcing steel for concrete foundations was delivered and installation began shortly after. All below grade construction was complete in September, which included installation of fencing, signage, conduit, grounding and concrete foundations. The substation department then began the process of assembling and wiring the relay panels. The transmission department erected the steel structure for the switch station. Conductors, insulators and other equipment

were installed, wired and tested. Construction is complete and the switch station is scheduled to be energized in 2024.

AXTELL SWITCH STATION

Construction began on the new Axtell 69 kV Switch Station approximately 2.5 miles north of Macon, Missouri in early December 2022. The new station is roughly two (2) acres in size and required cutting, hauling, placement and construction of approximately 5,000 cubic yards of material. The new station



Dalton Rockhold,
Apprentice Lineman



Anthony Huber,
Journeyman Lineman

Pole replacement on line #20, Keosauqua to Primrose.



pad was designed to allow for a future 161 kV ring bus addition and the termination of a future 161 kV circuit from the Bevier Switch Station.

The purpose for this project was to add to the reliability of the Northeast Power system in Macon Electric Cooperative's service territory. The first phase included the installation of foundations, conduit and fencing. The rock was placed and the building was delivered in April 2023. The steel, switches and overhead electrical bus work were completed in June 2023. Relays and other associated equipment were then installed and connected with the SCADA system. The final stage of construction included installation of wiring and cutting over

the transmission lines to feed the station. All devices were tested for functionality and commissioned into service. The line construction for Axtell Switch Station including the Bevier feeder, Clarence feeder and Lovelake feeder were completed and successfully energized in September 2023.

LINE 1 & 22 UPGRADE

The purpose of the Line 1 & 22 Upgrade was to re-locate a 69 kV switch that allows the South River to Hannibal and the South River to Belltown line sections to be tied together during times of flooding and permanent outage in the South River floodplain. The existing switch was in a remote location and required the manual removal of solid conductor jumpers to

Axtell Switch Station completed in September 2023.



New transformer installed at Coppock Substation.



de-energize a portion of the double circuit 69 kV transmission line that traverses an area prone to flooding by the Mississippi River. The re-location required approximately one (1) mile of line to be rebuilt to move the switches to the roadside. Two (2) new switches were installed to help with sectionalizing. New conductor and poles were installed on a section of Line 22 to support the line rebuild.

Additionally, portions of the line sections that were re-aligned, required the installation of several steel monopole, double-circuit structures. Several of the wooden poles on both line sections were replaced to allow for the installation of the new conductor during the project. Once installation of

the new conductor was completed, underground fiber optic cable was installed to allow for the remote operation of the switches, and a small section of the existing transmission line was removed.

Missouri Rural Electric Cooperative also reconfigured one of their nearby lines to alleviate clearance concerns. The project was completed and the lines were re-energized in November 2023.

COPPOCK TRANSFORMER UPGRADE

In August 2022, Access Energy Cooperative requested a load study on the Coppock Substation due to a member's anticipation of adding a significant amount of load to a feeder on the substation. After

performing the load study, it was determined that the transformer and regulators would need to be upgraded to accommodate the additional load. During 2023, Northeast Power subsequently installed a new three-phase transformer and new voltage regulators, and upgraded other equipment in the station including switches, potential transformers and lightning arresters.

The first phase of the project included the installation of conduit

for the transformer upgrade and additional security lighting, an extension of the existing voltage regulator concrete pad to accommodate the larger voltage regulators and modification of the grounding around the voltage regulator pad.

Phase two of the project consisted of removing the existing transformer bank and regulators and installing a new transformer and new regulators. Crews also used this time to upgrade the existing disconnect

Josh Hirner,
Journeyman Lineman



switches, potential transformer and station service transformer. The project was completed in December 2023 and the station is ready to accommodate the additional load.

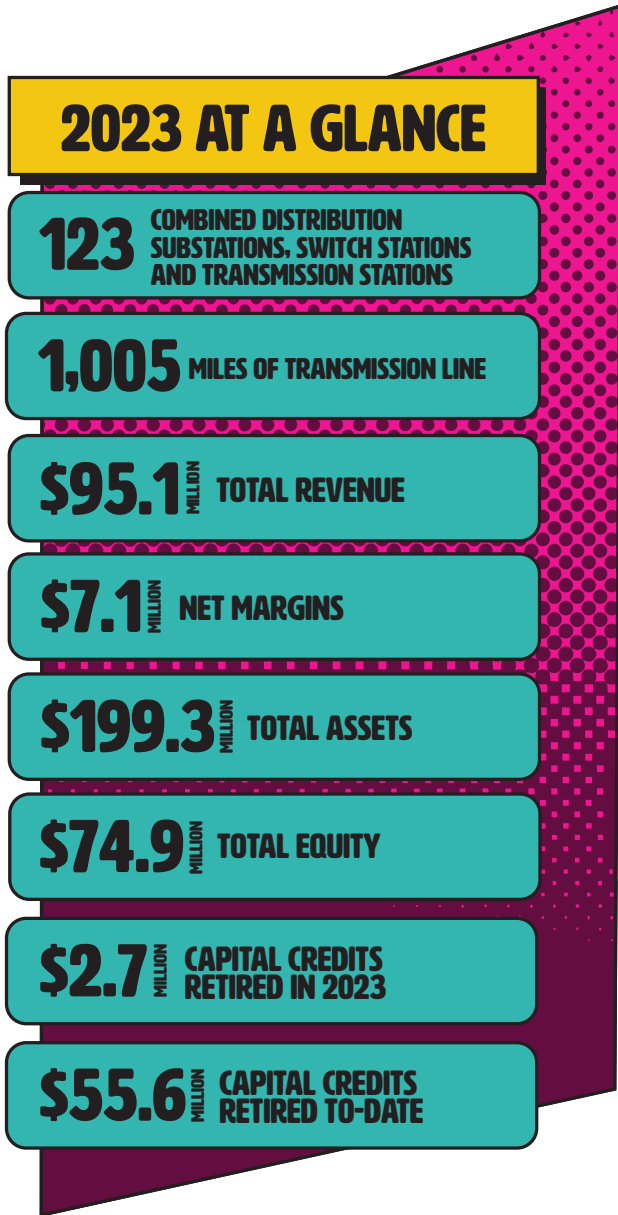
ANNUAL INSPECTIONS

Northeast Power owns and operates 1,005 miles of 69 kV and 161 kV transmission power lines in Missouri and Iowa. The service territory encompasses nine (9) Iowa counties and 16 Missouri counties. These transmission lines contain 15,916,653 feet of conductor, 14,822 poles and approximately 25,200 cross arms. We depend on the poles, conductor, cross arms, insulators and switches to provide reliable electric energy to our members.

In addition to inspecting each switch in 2023, Northeast Power crews are replacing the unique switch identification labels. Over time, the weather has faded the signage defining the identification of each line switch within the Northeast Power transmission system. Proper labeling of these switches ensures crew safety during switching operation to

de-energize or sectionalize transmission line sections.

Northeast Power remains committed to providing safe, reliable and low-cost electrical energy to the members served by the transmission system. Our dedication to our annual inspection process is one of the ways we are committed to providing Next Level reliability.



NEXT LEVEL ECONOMIC GROWTH

In the pursuit of economic advancement and community empowerment, Northeast Power proudly supports several economic and development initiatives. These projects and programs embody our commitment to shaping a brighter and more prosperous future for the communities we serve, bringing about positive change and unlocking the full potential of our shared aspirations. Through strategic partnerships, educational programs and community investments, we aspire to create a dynamic environment where economic growth becomes abundant, setting in motion a standard that establishes our region for the Next Level of prosperity and success.

ECONOMIC DEVELOPMENT 101 CURRICULUM

Working in coordination with Tri-State Development Summit, Northeast Power developed a comprehensive ‘Economic Development 101’ training program. This program supports and advances existing and emerging community leaders who are committed to collaboration in the region. The curriculum provides the knowledge needed to help identify and assist with economic development priorities. Participants

are provided with the essential tools to promote solutions to common economic development problems while developing innovative opportunities for growth. This engaging workshop provides a basic understanding, answering the question, “What really is economic development?” The program launched at the Tri-State Development Summit in September 2023.

RESIDENTIAL DEVELOPMENT

Through the creation of a Residential Development Revolving Loan Fund, Northeast Power seeks to improve the quality of life in our rural areas through the development of workforce housing. In March 2023, the Board approved the Residential Development Revolving Loan Fund Plan and a housing project in coordination with Northeast Missouri Regional Planning Commission (NEMO RPC) and Tri-County Electric Cooperative. This loan was closed in June 2023, with the plan for NEMO RPC to begin developing workforce housing in Tri-County Electric Cooperative’s service territory, near Lancaster, Missouri.

REDLG AND RLF

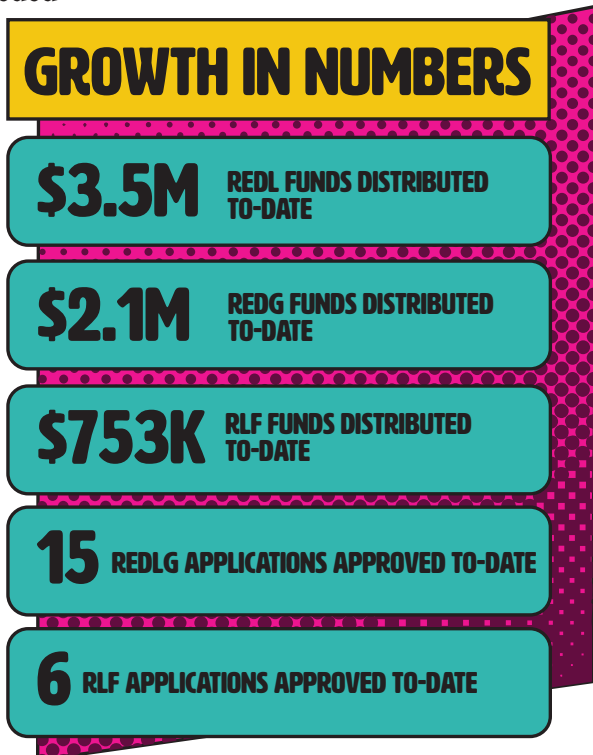
Northeast Power remains active in the United States Department of Agriculture's Rural Economic Development Loan and Grant (REDLG) program. Northeast Power had a record year for number of REDLG projects closed, totaling over \$2 million. In early 2023, three (3) projects were approved in Macon Electric Cooperative's territory. Midwest Dock Blocks, Green Hills Fresh Meats and Mac's Cove Docks were all awarded loans supporting their business expansion efforts.

In Lewis County REC's territory, a loan for the expansion of a meat processing company, CLSW Fab & Storage, was approved. Bordering Missouri Rural Electric Cooperative and Ralls County Electric Cooperative's territories, loans were approved for Monroe City R-1 School District for needed improvements to their school baseball and softball fields. Finally, in Chariton Valley Electric Cooperative's territory, a loan and grant were approved for Sedes Group, LLC and Monroe County Hospital, providing funds for a new agriculture-based company to move to town and important advancements for health-care in the region.

Northeast Power's participation in the REDLG program helps to fund another im-

portant economic development tool, our Revolving Loan Fund (RLF). This fund grows as our participation in REDLG grant applications for nonprofit organizations increases. In April, the Board approved an RLF application for \$200,000 for Honey Creek Resort by Acheiva Enterprises, LLC to assist the new concessionaires in making upgrades to the resort facilities. This loan, completed in coordination with Chariton Valley Electric Cooperative, was closed in May 2023.

These two programs, along with our other economic development efforts, are a true testament to our desire for regional growth. Northeast Power is proud to be a strong supporter of initiatives that assist in propelling our region to the Next Level.



NEXT LEVEL SERVICE

Member services efforts are essential for building and maintaining a strong and mutually beneficial relationship between Northeast Power and our member-distribution cooperatives. The passionate member services team contributes to effective communication, public relations, community engagement and overall cooperative success. Several new programs were implemented in 2023, adding to the dozens of existing value-added services offered.

TRAINING OPPORTUNITIES

Northeast Power engages in a variety of educational efforts to inform members about energy conservation, safety practices and other relevant topics. This helps create a more informed and empowered membership. The Northeast Power residential demand rate focus group was implemented in May 2023 with the goal of assisting our member-distribution cooperatives in exploring public relations, data analytics, rate design and other topics related to residential demand rate implementation. Speakers from other electric cooperatives and contractors visited with our member cooperative employees, educating them on these topics during multiple focus group meetings.

Additional training opportunities were offered in 2023, including crisis communication, rate increase public relations, work order deep-dive and energy efficiency messaging courses.

MEMBER ENGAGEMENT

Member services contribute to community engagement efforts by participating in events, outreach programs and educational initiatives. This helps build a sense of community and cooperation among members. A variety of events and activities were attended and supported by the member services team, including the second annual Build My Future event in Macon, Missouri. Macon Electric Cooperative, Tri-County Electric Cooperative, Lewis County REC, Northeast Power, Associated and the Association of Missouri Electric Cooperatives participated in this trade show-style event developed to educate high school students about careers in construction, trades, utilities and more. Over 1,800 students attended the event. The electric cooperatives banded together to present a flow through the three-tiered system, engaging students with a pole-top demonstration, substation switching exercise, hands-on experience with power plant equipment



Alicia Doran,
Member Services Specialist



Employees assisted at Access Energy Cooperative's annual meeting.

and education about the cooperative business model. Additionally, several employees volunteered at the Iowa and Missouri State Fairs to help educate visitors on the importance of cooperatives, electrical safety, cooperative careers, energy efficiency and more.

ANNUAL MEETING ASSISTANCE

Member-distribution cooperative annual meeting assistance was raised to the Next Level, including expanded offerings in communication material development, photography, videography and more. The department assisted Access Energy Cooperative, Chariton Valley Electric Cooperative, Ralls County Electric Cooperative, Missouri Rural Electric Cooperative and Macon Electric Cooperative this year with a variety of annual meeting projects and tasks.

SHARING SUCCESS

Through CoBank's Sharing Success program, Northeast Power offers

grant funding to benefit eligible non-profit entities for the purpose of community betterment. At the request of our member-distribution cooperatives, Northeast Power was able to contribute to four (4) deserving non-profits in 2023. The Center (MO) Rural Fire Department in Ralls County Electric Cooperative's territory was awarded a \$5,000 grant for their building expansion project. The Shelby County (MO) Endowment in Macon Electric Cooperative's territory was awarded a \$5,000 grant to initiate a county-wide charitable endowment through the Community Foundation Serving West Central Illinois and Northeast Missouri. The Monroe County (IA) Little League Association in Chariton Valley Electric Cooperative's territory was awarded a \$5,000 grant to make upgrades to their ball fields. Lastly, the Food Bank for Central and Northeast Missouri, which is a regional disaster and hunger relief network that acquires and distributes millions of pounds of food

annually to partner agencies across a 32-county area, was awarded a \$5,000 grant to benefit their buddy pack program, which provides meals and snacks for elementary students to take home at the end of each school week to meet nutritional gaps.

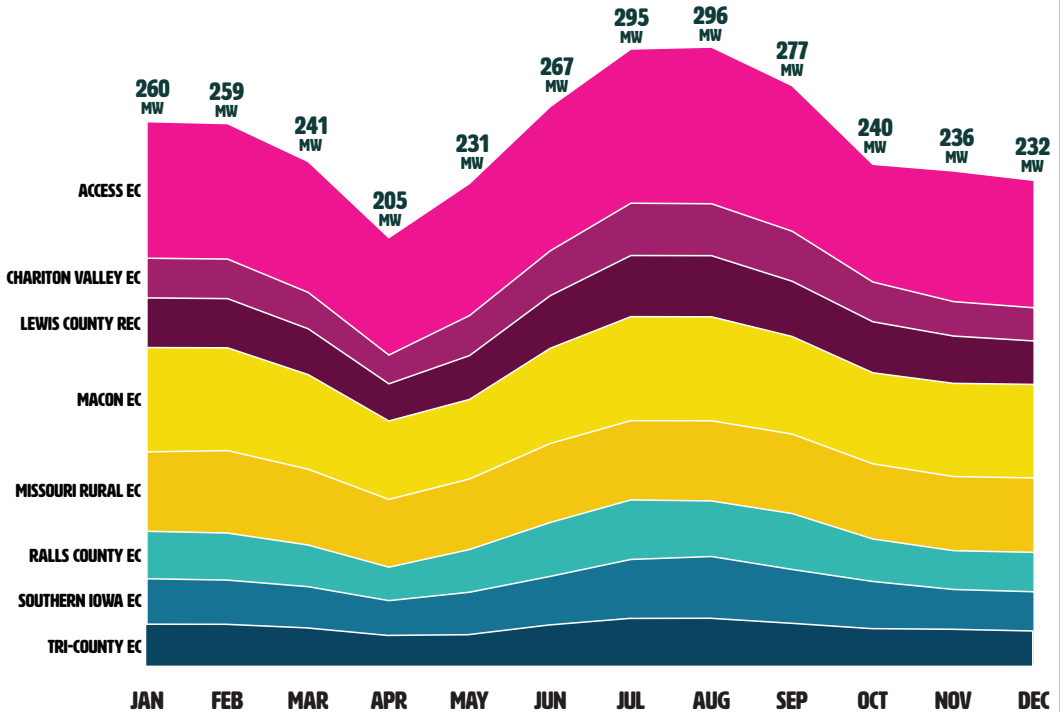
All-in-all, Northeast Power's member services department is dedicated to addressing the needs of our member-distribution cooperatives and our communities. We set our sights on developing leaders, educating members, serving those in need, supporting communication, and so much more.

Each and every project and program offered have one goal in mind – elevating Northeast Power to the Next Level of service.

LEGISLATIVE ADVOCACY

THE MEMBER SERVICES DEPARTMENT ALSO OFTEN SERVES AS ADVOCATES AT THE NATIONAL, STATE AND LOCAL LEVEL FOR COOPERATIVE PROGRAMS AND PRIORITIES. WE REPRESENT MEMBER INTERESTS AND ENSURE THEIR CONCERNS ARE HEARD AND CONSIDERED IN LEGISLATIVE PROCESSES.

PEAK DEMAND BY CO-OP BY MONTH



NEXT LEVEL TECHNOLOGY

Northeast Power's Information Services and Technologies (IS&T) department plays a crucial role in propelling the cooperative to the Next Level. Information systems enable automation and streamline operational processes. This efficiency translates into cost savings, better resource utilization and improved overall performance.

ENHANCED SECURITY

In 2023, our IS&T team took big steps to enhance security at our distribution substations, installing intrusion detection devices, including cameras, motion detectors and other alarms in order to remotely

view various access points at each substation. These cameras also provide an extra layer of safety when employees or contractors are working nearby. They can also monitor various pieces of equipment, confirming when switches and fuses open and close. The reporting capabilities associated with this equipment are also able to leverage data analytics tools to process and analyze various sets of information.

ANTIVIRUS UPGRADE

Information technology systems are essential for safeguarding against cyber threats and ensuring the integrity of the cooperative's systems.



Merritt Lomax, Systems Analyst; Phil Scifres, Telecom Technician; Tim Goehl, Telecom Technician

In 2023, Northeast Power upgraded our antivirus software. Additional security measures were also implemented, including identity management detection, which keeps an eye on user credentials and activities. We improved our ability to spot and manage email phishing attempts and introduced remote monitoring and management (RMM) software to make it easier to handle computer management. This software manages assets, detects rogue devices, schedules updates, expands remote support capabilities and adds additional reporting options. We shared this RMM software with our member-distribution cooperatives, and more than half have opted to utilize the software within their own systems.

SMART HOME PANEL

Staying abreast of technological advancements is crucial. In coordination with the member services department, IS&T designed and

developed a new tool for Northeast Power's energy efficiency outreach program. This newest offering includes a smart home panel containing common home efficiency gadgets that can assist in a variety of energy efficiency measures. The panel includes a smart thermostat, light bulb, circuit monitor, outlet adapter and more. These devices can help member-consumers monitor real-time energy usage in their homes and set timers on various appliances, which can be particularly useful when being utilized to manage demand. The educational display was debuted at Access Energy Cooperative's annual meeting in August 2023, where members of all ages stopped by to learn more.

Among IS&T's various duties, the department is responsible for maintaining the cooperative's technology infrastructure. Regular updates, patches and maintenance activities ensure the reliability and longevity

of the cooperative's IT systems. The department's dedicated employees are not only essential for the day-to-day operations, but also push Northeast Power to the Next Level of innovation, growth and adaptability to industry changes. They enable the cooperative to leverage technology for better service delivery, increased efficiency and a competitive edge in the dynamic energy landscape.



Landon Zaborowski, Manager of IS&T;
Chris Billups, Systems Analyst

NEXT LEVEL EMPLOYEES

Northeast Power's talented and dedicated employees are the reason why we are able to push forward. These passionate men and women give their time and effort to our organization every day, each of them leaving an impact in their own way. Our employees play a crucial role in moving the organization to the Next Level, contributing to the overall success and growth of Northeast Power.

EXECUTIVE TEAM

Douglas Acilts
CEO and General Manager

Allie Bennett, DBA
Manager of Economic
Development and Member Services

Joseph Lemen
Manager of Safety and Compliance

Molly Faudere
Administrative Assistant

Abraham Gray, CPA
Chief Financial Officer

Skyler Wiegmann, PE
Chief Operations Officer

Landon Zaborowski
Manager of Information Services
and Technologies

ACCOUNTING

Rachel Bemis
Staff Accountant/Payroll

Missy Kizer
Controller

Jake Lovelace
General Maintenance Technician

Rick Steidinger
Purchasing Manager

Amber Summers
Assistant Controller

Bill Treaster
Warehouseman

Kristi Weatherford
Staff Accountant/Accounts Payable

Kirk Youngblood
Grounds Maintenance (seasonal)

CONTROL CENTER

Tess Bogue
System Operator

Troy Detwiler
Apprentice System Operator

Lane Lay
Apprentice System Operator

David Jones
Apprentice System Operator

Shawn McCleery
System Operator

Adam Smoot
Assistant System Operator Manager

Kevin Sydenstricker
System Operator Manager

Paul Wood
Apprentice System Operator

ENGINEERING

Brett Douglas

System Engineer

Brian Fuqua

System Engineer

Quentin Gehring, PE

Engineering Manager

Misty Hancock

Meter Data Specialist & Engineering and Operations Office Assistant

Dustin Leach

System Engineer

Jason Powell

System Engineer

Zach Riney

System Engineer

INFORMATION SERVICES & TECHNOLOGIES

Chris Billups

Systems Analyst

Tim Goehl

Telecommunications Technician

Merritt Lomax

Systems Analyst

Drew Moyer

Telecommunications Technician

Kevin Scholl

Network and Communications Services Manager

Phillip Scifres

Telecommunications Technician

MEMBER SERVICES

Alicia Doran, CKAE

Member Services Specialist

RIGHT-OF-WAY

Jared Stewart

Right-of-Way and GIS Manager

SAFETY & COMPLIANCE

Alexis Locke

Office Assistant

SUBSTATION & CONSTRUCTION

Josh Chinn

General Construction Foreman

Logan Cumby

Utility Groundman

Jerry Daniels, III

Substation Technician

Richard Epperson, Jr.

Substation Technician

NORTHEAST POWER WAS PLEASED TO ANNOUNCE SEVERAL PROMOTIONS IN 2023.

PROMOTIONS

ADAM SMOOT

NOW ASSISTS IN LEADING THE CONTROL CENTER AS THE NEW ASSISTANT SYSTEM OPERATOR MANAGER.

LUKE FRERICKS

NOW PROVIDES OVERSIGHT OF OUR VEGETATION MANAGEMENT PRACTICES AS OUR NEW VEGETATION FOREMAN.

CYLE JONES

WAS PROMOTED TO EQUIPMENT OPERATOR. WORKING WITH THE VARIOUS PIECES OF CONSTRUCTION EQUIPMENT.

Joel Hill
Apprentice Substation
Technician

A.J. Holtschlag
Substation Foreman

Cyle Jones
Equipment Operator

Tom Pearn
Equipment Operator

Justin Roberts
Substation Manager

Corey Schmohe
Substation Technician

Nick Semkin
Garage Mechanic

Jessie Snow
Substation Technician

**TRANSMISSION
& VEGETATION**

Tanner Elam
Apprentice Lineman

Luke Frericks
Vegetation Foreman

Steve Gottman
Palmyra Crew Foreman

Josh Hirner
Journeyman Lineman

Anthony Huber
Journeyman Lineman

Jeremy Hudson
Journeyman Lineman

Michael Jeffries
Transmission Manager

Cole Pennewell
Journeyman Lineman

Jimmy Porter
Equipment Operator

Jimmy Powell
Utility Groundman

Dalton Rockhold
Apprentice Lineman

Damon Scott
Steuben Crew Foreman

Matt Simmons
Journeyman Lineman

Steve Smith
Palmyra Crew Foreman

Jamie Taylor
Journeyman Lineman

**INTERNSHIP
PROGRAM**

**NORTHEAST POWER
HOSTED 14
INTERNS IN 2023.**

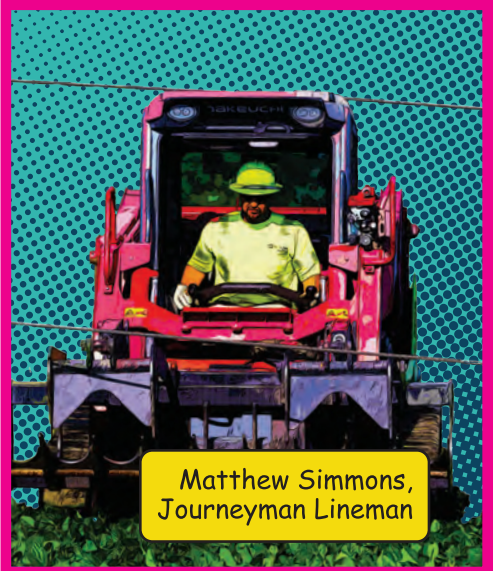
NORTHEAST POWER'S INTERNSHIP PROGRAM PROVIDES AN ARRAY OF OPPORTUNITIES TO SUPPORT GROWTH AND DEVELOPMENT OF YOUNG STUDENTS. THESE INTERNS ARE TYPICALLY COLLEGE STUDENTS WHO ARE INTERESTED IN WORKING IN A RELATED FIELD. IN 2023, NORTHEAST POWER WAS PROUD TO BE ABLE TO HOST 14 INTERNS. OUR INTERNS ASSISTED WITH NUMEROUS PROJECTS, INCLUDING CORPORATE CAMPUS WI-FI REPLACEMENT AND UPGRADE, BUILD OUT OF THE MEMBER SERVICES SMART PANEL DISPLAY, ASSISTANCE ON CONSTRUCTION, LINE AND SUBSTATION CREWS AND MUCH MORE. ALTHOUGH MOST OF OUR INTERNS ARE ONLY WITH US A SHORT TIME, THEIR IMPACT ON THE COOPERATIVE CONTINUES TO BE FELT. THIS PROGRAM HELPS US STAY TRUE TO OUR CORE VALUES AND BUILDS STUDENTS FOR THE NEXT LEVEL OF SUCCESS.



Employees participated in AMEC safety training in June 2023.



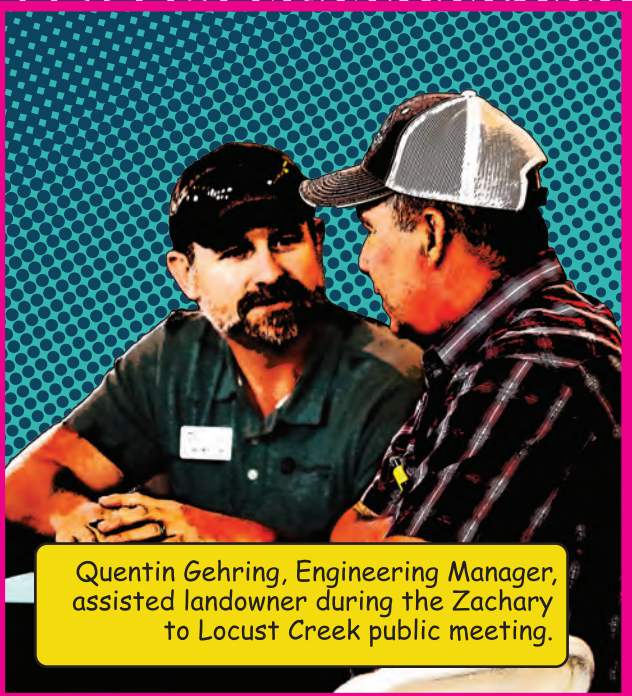
A.J. Holtschlag,
Substation Foreman



Matthew Simmons,
Journeyman Lineman



Misty Hancock,
Meter Data Specialist/
E&O Office Assistant



Quentin Gehring, Engineering Manager,
assisted landowner during the Zachary
to Locust Creek public meeting.

NEXT LEVEL PHILANTHROPY

Beyond their everyday duties, our employees are passionate about giving back to the communities we serve. We are extremely proud of the people who give not only of their time, but also their own finances and resources. Through these efforts and many more, our employees truly take philanthropy to the Next Level.



Employees removed eight (8) ball field poles with lights and installed five (5) new poles with lights for Monroe City R-1 School District (MO) in November 2023.

HIGHWAY CLEAN UP

50+ BAGS OF TRASH COLLECTED

NORTHEAST POWER EMPLOYEES PICK UP TRASH ALONG OUR SECTION OF HIGHWAY 61/24 TWICE A YEAR. THIS PROJECT IS PROVIDED THROUGH THE MISSOURI DEPARTMENT OF TRANSPORTATION'S ADOPT-A-HIGHWAY PROGRAM. ALMOST HALF OF OUR EMPLOYEES PARTICIPATED IN COLLECTING OVER 50 BAGS OF TRASH. WE ARE HAPPY TO SUPPORT COMMUNITY BEAUTIFICATION AND ENVIRONMENTAL STEWARDSHIP THROUGH PARTICIPATION IN THIS PROGRAM.

HELPING THOSE IN NEED

FOOD PANTRY & ADOPT-A-FAMILY PROGRAMS

OUR EMPLOYEES' GENEROSITY IS EXEMPLIFIED IN OUR EFFORTS TO SUPPORT FAMILIES IN NEED DURING THE HOLIDAYS. WE HOLD A CANNED FOOD DRIVE FOR OUR LOCAL FOOD PANTRY AROUND THANKSGIVING. PARTICIPATING IN A FRIENDLY COMPETITION WITH THE PALMYRA CHAMBER OF COMMERCE AND THE PALMYRA HIGH SCHOOL KEY CLUB. ADDITIONALLY, WE ANNUALLY "ADOPT" TWO FAMILIES FOR THE HOLIDAYS, PROVIDING AN ARRAY OF GIFTS AND CLOTHING FOR THE CHILDREN AND PARENTS, AS WELL AS NECESSARY HOUSEHOLD SUPPLIES AND GROCERY ITEMS.

THE COMMON GOOD

\$66,000+ IN UNITED WAY CONTRIBUTIONS

THE UNITED WAY IS AN ORGANIZATION THAT MOBILIZES THE CARING POWER OF COMMUNITIES AROUND THE WORLD TO ADVANCE THE COMMON GOOD. SIMILARLY, THE EMPLOYEES OF NORTHEAST POWER BELIEVE THAT WE ALL HAVE A STAKE IN EACH OTHER'S SUCCESS AND THAT WE ALL BENEFIT WHEN OUR COMMUNITIES ARE GROWING, THRIVING AND ADVANCING. EACH YEAR, OUR EMPLOYEES DONATE TO THE UNITED WAY OF THE MARK TWAIN AREA AND THE UNITED WAY OF ADAMS COUNTY. THIS YEAR, OUR EFFORTS RAISED OVER \$66,000 FOR THESE TWO CHAPTERS – A NEW RECORD. IN ADDITION, OUR EMPLOYEES ACTIVELY GIVE BACK TO DOZENS OF OTHER NONPROFITS, INCLUDING THE PALMYRA CHAMBER OF COMMERCE, PARENTS AS TEACHERS, COMMUNITY FOUNDATIONS, FFA AND 4-H ORGANIZATIONS, FOOD BANKS AND MANY MORE.

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Manager of Economic Development
and Member Services

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SAFETY**

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